

REGISTRATION FORM



New Registration Porting Please specify Donor: _____ Existing Mobile/ Account Number: _____ Relocation (FTTH only)

REQUIRED DOCUMENTS

Malaysian: Photocopy of NRIC (Both sides) Non-Malaysian: Foreign Passport (Deposit of RM500 is applicable)

INDIVIDUAL

Mr. Ms. Others (Please specify) _____ Gender: Male Female

Full Name as in NRIC or Passport: _____

Military/ Police ID/ Old IC/ Passport No: _____

NRIC/OKU Card No: _____

Date of Birth: _____ (DD/MM/YYYY)

Alternative Contact No: _____

Nationality: Malaysian Non-Malaysian

Race: Malay Chinese Indian Others

Preferred Language: English Bahasa Mandarin Tamil

E-mail: _____

Billing Address: _____

Postcode: _____

SUPPLEMENTARY LINE

Supplementary Plan 1

Mobile Number: _____

Name: _____

NRIC No: _____

Billing Address: _____

Postcode: _____

Billing Preference: Consolidated Bill Individual Bill

Supplementary Plan 2

Mobile Number: _____

Name: _____

NRIC No: _____

Billing Address: _____

Postcode: _____

Billing Preference: Consolidated Bill Individual Bill

MOBILE SERVICE PACKAGE

MAXIS MOBILE SERVICES	PRINCIPAL LINE	SUPPLEMENTARY LINE (1)	SUPPLEMENTARY LINE (2)
New Mobile Number			
Rate Plan			
Advance Payment	RM	RM	RM
Credit Limit	RM	RM	RM
Deposit (for non-Malaysian)	RM	RM	RM
International Roaming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

VALUE ADDED SERVICES (VAS)	MONTHLY FEE (RM)	PRINCIPAL LINE	SUPPLEMENTARY LINE (1)	SUPPLEMENTARY LINE (2)
Calling Line ID Restriction - CLIR (RM10 registration fee applies)	5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Voicemail	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E-Billing	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hardcopy Itemised	5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MISM (RM15 per line)	15	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

WIRELESS SERVICE PACKAGE

PRODUCT	<input type="checkbox"/> WIRELESS BROADBAND <input type="checkbox"/> HOME WIRELESS INTERNET
Package/Plan	
Device	
Total Internet Quota	
Payment For Device Upgrade (if required)	RM
Contract Duration	

MAXIS FIBRE / WIRED INTERNET PACKAGE (ADSL) / SINGLE LINE / VOIP PACKAGE

PRODUCT	<input type="checkbox"/> MAXIS FIBRE INTERNET <input type="checkbox"/> HOME WIRED INTERNET (ADSL)
Package/Plan	
Single Line Package	
Home Voice Package	
Contract Duration	

MONTHLY BILL SETTLEMENT PREFERENCE

Direct Debit Pay-By-Phone
 Type of Card: Master Card VISA AMEX Diners Club
 Name on Card: _____
 Credit/Debit Card No: _____ Expiry Date (MM/YYYY): _____

INSTALLATION / RELOCATION ADDRESS - FOR FIBRE/ADSL/SINGLE LINE ONLY

Hse/Apt/Lot/Unit No: _____ Floor No: _____ Block No: _____
 Bldg/Apt Name: _____
 Street No./Name: _____
 Garden/Section: _____
 State: _____ Postcode: _____

DECLARATION

I hereby declare:
 (i) that I wish to subscribe for the Service(s) provided by Maxis Broadband Sdn. Bhd. (MBSB).
 (ii) that the above information provided is true and correct.
 (iii) that I have been provided with and have read and understood the Summary and Agreement in its entirety and agree to the terms and conditions of the Summary and Agreement provided, printed and/or attached hereto.
 (iv) that I consent to the collection and processing of my Personal Data in accordance with the Maxis Group Privacy Statement (available on our website at www.maxis.com.my/pdpa) and agree that the Maxis Group Privacy Statement shall form an integral part of the Agreement.
 (v) that I consent to MBSB contacting me within 6 months of my leaving/terminating my Service(s) with MBSB. I understand that it is for the purpose of getting my feedback and to improve the products and Service(s) of MBSB. MBSB will continue to maintain the privacy of my data during this time.

Important Note for Maxis Fibre Internet Customers:
 (1) I agree to allow the authorized installers to install the Service(s) at my home or premises.
 (2) Should I require non-standard installation, I will need to bear the additional charges. For more info, refer to <https://www.maxis.com.my/fibre> & select Frequently Asked Questions.
 (3) Maxis reserves the right to impose a cancellation fee of RM200 should the installation be cancelled by me within 3 days of the confirmed installation date.

Applicant's Signature: _____ Date: _____

FOR OFFICE USE ONLY

Dealer/Sales Code: _____ Salesman ID No: _____
 SIM Card No: _____
 IMEI No: _____ Modem IMEI No: _____
 Processed By: _____ Wireless/Fibre/ADSL Account No: _____
 DECT Phone Serial No: _____ Wireless MSISDN No/Fibre or ADSL Directory No: _____

Maxis Centre's/Dealer Stamp

SUMMARY TERMS AND CONDITIONS OF MAXIS SERVICE(S) ("SUMMARY")

Your Agreement with Maxis comprises the General Terms and Conditions ("General Terms"), Service Specific Terms & Conditions applicable to you, the Maxis Group Privacy Statement and the Maxis Fair Usage Policy ("Agreement"). These are all located on our official website at www.maxis.com.my/tnc/personal and www.maxis.com.my/pdpa. Alternatively, please visit your nearest Maxis Centre for hard copies.

This Summary highlights some of the important terms of the Agreement. When you purchase the Maxis Service(s), the Agreement in its entirety (and not just this Summary) applies to you. Please read and understand the contents of the Agreement in its entirety. Terms used in this Summary will have the same meaning as defined in the General Terms. In the event of any inconsistency or conflict between the Summary and the General Terms, the General Terms will prevail.

Your Personal Information: We will process your Personal Information pursuant to the Personal Data Protection Act 2010 and the Maxis Group Privacy Statement. These explain your rights to and our usage of your Personal Information. Our Maxis Group Privacy Statement is found at all our Maxis Centres and our website at www.maxis.com.my/pdpa. Call us at 1800 82 1123 or 74922123 or e-mail us at customer@maxis.com.my if you need a copy.

Your obligations when you use the Service(s): You must:

- comply with the Agreement in its entirety; comply with all applicable laws of Malaysia and instructions issued by us;
- promptly pay Charges in full without deduction and protect Our Equipment;
- not disclose your Log-On Details to others;
- not use the Service(s):-
 - o to send spam, unsolicited messages (including SMS and emails), and messages against public interest;
 - o for re-sale unless permitted by Maxis;
 - o for fraudulent, unlawful and improper purpose such as gambling, vice, infringement of intellectual property rights, publishing any defamatory or abusive material; and
 - o for any activity which is likely to cause Network congestion.

The Service(s) we supply, our liability and what you can expect of us: Our Service(s) may not be available everywhere. Please check Our Network coverage area on our official website at maxis.com.my/network. Whilst we will make every attempt to provide a fault free service, the Service(s) are not fault free from Matters beyond Our Control. We are not liable to you or any other party, in contract, tort (including negligence), or otherwise for any loss or damage that you may suffer in connection with the Service(s).

Change of Service plan: Request for a change of Service plan is based on our approval and at your cost.

Goods and Services Tax ("GST") Provisions

We will provide you with a tax invoice if GST is applicable.

When we can suspend or terminate your Service(s): We may suspend or terminate your Service(s) in a number of circumstances, including where you breach Our Agreement, late payment, Network related issues (including emergencies), or use of Service(s) for improper purposes or for damaging our Network. If the Service(s) is/are suspended or terminated, you must still pay all outstanding Charges and charges for Service(s) reconnection.

What we can do in relation to the Service(s): We may from time to time make any changes, including revising the Charges. Changes will be notified via Maxis' official website.

Complaints: We appreciate any feedback about our Service(s), and are committed to resolving problems or complaints quickly. If you have any concerns, please contact us at 1800 82 1123 or dial 123 from your mobile.

You acknowledge that you have been provided with and have read and understood the Agreement in its entirety, and you agree to the terms and conditions of the Agreement.